

Government



Clients & Participants

Boston Edison ♦ City of Newton ♦ Department of Mental Health ♦ Department of Public Health ♦ Department of Revenue ♦ Department of Navy ♦ Department of Public Utilities ♦ Department of Public Works ♦ Department of Social Services ♦ Department of Youth Services ♦ Division of Employment Security ♦ Fitchburg Post Office ♦ Governor's Highway Safety Bureau ♦ Government of Ontario ♦ Hanscomb Airforce Base ♦ Internal Revenue Service ♦ Lincoln Sheriff's Department ♦ Mass. Bay Transportation Authority ♦ Mass. Dept. of Probation ♦ Mass. Dept. of Personal Administration ♦ Mass. National Guard ♦ Mass. Merit Rating Board ♦ Mass. Water And Sewer Commission ♦ Metropolitan District Commission ♦ Middlesex Registry of Deeds ♦ Natick Police Department ♦ Orange County Police Department ♦ Panama Canal Commission ♦ Plymouth County District Attorney ♦ Plymouth County Police Department ♦ Rate Setting Commission ♦ Social Security Administration ♦ Town of Lexington ♦ Town of Stoneham ♦ United Parcel Service ♦ U.S. Army ♦ U.S. Department of Labor ♦ U.S. Postal Service

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What Participants Have Said!

One of the best sessions I have ever attended ❖ The problem solving/decision making was extremely informative.

Department of Probation, Edward Dalton, Assistant Director

This presentation allowed me to understand and learn the differences between management and leadership in a manner that provided clear communication and active participation ❖ The discussions and participation from everyone was very effective.

Central Youth Service Center, Herman High, Assistant Director

Mr. Schwartz is an excellent speaker ❖ He kept the audience alert and entertained! ❖ His session was well worth it and very informative.

Plymouth County DPA's Office, Michelle Mawn, Service Director

Mr. Schwartz had an excellent knowledge of the topic ❖ As a result, I am able to delegate and communicate much more effectively.

Lincoln Sheriff's Department, Ronald Klinesmith, Shift Supervisor

The training was very useful in terms of helping me identify my own style and what holds me back from being truly effective ❖ I learned that always being informed is a form of control and the how-to's of delegation.

Walpole State Prison, Pamm Owan Potter, Supervisor

The seminar was very good ❖ It helped define areas of strength and weakness ❖ The whole packet, class discussion, and talking about specific examples were all helpful.

Department of Youth Services, Pi Downsborough, Caseworker

When I entered this course I had no idea how to address Employer/Employee relations effectively ❖ This has given me the basis to approach employees with confidence and competence.

MBTA, William Navin, Inventory Analyst

The training was diversified -- including presentation, time for discussion and a film.

Westboro Detention, Donna McHardy, Clinician