

# Social Services

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## Clients & Participants

BBSI, Counseling Hotline ♦ Brookline Council On Aging ♦ Camp Sewataro, Inc. ♦ Central Youth Service Center ♦ Center of Hope, Inc. ♦ Central Boston Elder Services ♦ Central Middlesex Service Center ♦ Central Middlesex, DMR ♦ Community Day Care Center/Lawrence ♦ Crittenton Hastings House ♦ Department of Correction ♦ Department of Mental Retardation ♦ Department of Personnel Admin. ♦ Department Of Public Utilities ♦ Department of Public Works ♦ Department of Social Services ♦ Department of Veterans Affairs ♦ Department of Youth Services ♦ Gaebler Children's Center ♦ Massachusetts Commission For The Blind ♦ Metropolitan Beaverbrook ♦ Metropolitan State Hospital ♦ MSPPC ♦ Mystic Valley Area Office, DMR ♦ NFI Shelter Care ♦ Office of Probation ♦ Parent Child Development Center ♦ Pelletier Center ♦ Perkins Schools For The Blind ♦ Pine Street Shelter, H.R.C. ♦ Roxbury Youth Works, Inc. ♦ Salvation Army ♦ Shattuck Hospital Correction Unit ♦ South Middlesex Assoc. for Retarded ♦ Southeastern Correctional Center ♦ Target Rehabilitation Company ♦ Vinfin Corporation ♦ Walpole State Prison ♦ Westboro Secure Detention ♦ Work Opportunities Unlimited ♦ Worcestor Secure Treatment ♦ Youth Opportunities Unlimited

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[www.schoolformanagers.com](http://www.schoolformanagers.com)

# What Participants Have Said!

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*I found the program to be extremely informative as it presents a lot of different perspectives on how to approach situations, circumstances and relationships while maintaining my professionalism at all times.*

**Department of Youth Services, Keven Bradley, Head Aftercare Caseworker**

*I thought I was an achiever! Information is useful ❖ Presenter and presentation combine "theory" with practicality ❖ Didn't glorify, which is a good approach.*

**Mass Rehab. Commission, Joy McMahan, Consultant/Project Coord.**

*Very useful in not only job opportunities, but also personal problems ❖ I enjoyed the conversation, chances to air problems, and listen to possible solutions ❖ The keys are using a systematic approach in problem-solving approach, and thinking laterally, not vertical.*

**Western Youth Service Center, Steven Lemanski, Supervisor**

*I have become increasingly aware of employees' intangible needs as a result of this program.*

**ICA Pathways, Date Becker, Program Director**

*Overall, a very enjoyable program ❖ Very interesting class and Mr. Schwartz's presentation was excellent ❖ I was quite impressed by his ability to get everyone interested and involved ❖ This helped broaden my thinking in a problem-solving situation ❖ I learned not to just see that there is a problem, but to clarify the problem.*

**NFI Shelter Care, Sean P. Dowd, Counselor**

*I felt that my interest was held throughout the presentation ❖ New information was given on a constant level ❖ I learned about evaluating myself to become a better team member, how to improve my listening skills, and that everyone needs to be allowed to input their suggestions.*

**Center of Hope, Cheryl Hurst, Marketing Director**

*I think the workshop was productive and gave us a chance to share and be in touch with our overall goals.*

**Parent Child Development Center, Dorthy McLuer, Advocate/Aid**