

# The School for Managers

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## Participant Comments



I enjoyed the presentation—it reinforced a lot of things I knew, it made me feel good about some things I am already doing and also made me aware of problem areas or "areas of opportunity"; It was definitely fast paced, so thanks for the documentation for future review; Very good, fast paced, speaker very knowledgeable and confident; Enjoyed the presentation, the handout material will serve as an excellent resource; Very useful, handout will provide for a great resource tool; The contents of the session were very informative; The presentation of written materials was/is extremely helpful!!!; Good content; A lot of information, much of which will be put to use, practical; Made me realize how organized our company is; I was very interested and not bored, which I find a lot with seminars, this program is special and motivational; With all the work at our office I felt that my time might have been spent better in the office, as the day evolved, I realized I was wrong and this time was well spent—THANKS!; Thank you for your time and expertise, many managers should really take this course as there are many areas people could see themselves either positively or even negatively and the information as well as documentation could significantly help to improve; Excellent facilitator/problem solver, right on target, quite creative; Great interaction between instructor and group and group with each other; Looking forward to each session—really valuable program!; How important goal setting really is; Open communication up, down, laterally and at all levels within the organization; Time spent on goals, both mine as well as employees; The how's and why of delegation; Motivation and performance appraisals!!!; The rating scale for management style and the group work and your summary afterwards (pulled it all together nicely for me); Goal setting in the work place, from top management to lower levels; Delegation methods of managing people; Increased frequency for reviews/appraisals; Manuals; Clarified and highlighted by management issues for me to focus on and my renewed commitment to do them; Review of performance appraisals; Developing a mechanism to follow-up on goal setting; Lecture on planning and organizing; The importance of planning goals; Controlling and directing; Delegation is one area I will concentrate on more as I can see how it will help me with my tremendous work load; Describing jobs exactly; Video discussion; Learning how to delegate work around and the "take back" method; How to update management thinking; Aside from acquiring new information, etc., to improve areas I know I am weak in and to be reassured that there are those areas I am good at; Guidelines for setting goals and performance standards; Building an informed, effective and efficient team; Develop a management style that best fits my needs (and organization); Improve as a manager in dealing with supervisors; Based on these proven techniques, develop a management style that works; Lots of variety in the method of presentation; Amazingly high participant involvement; The Pygmalion phenomenon.

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